Frequently Asked Questions by Applicants

General Questions

1. **What is the scholarship deadline?**
   The application period opens on Oct. 1, 2019, and all submissions, including required uploads, must be completed by Friday, Dec. 6, 2019 at 5 p.m. EST.

2. **Where can I find out more about the program?**
   Applicants can access the program guidelines and the online application at comcastleadersandachieversscholarship.com

3. **How do I know if I’m eligible to participate in this scholarship program?**
   You must reside in a community served by Comcast and/or participating NBCUniversal or Telemundo markets. Eligibility will be determined by zip code in the online application.

4. **How is financial need determined?**
   Scholarship America determines financial need by using a similar methodology as FASFA calculation. Applicants are asked to provide the following financial factors in their application: adjusted gross income, income of each parent, untaxed income, total cash/savings/etc., number of persons in the family, and the number of children attending college.

5. **I am uncertain of what school I will be attending at this time. Can I still apply?**
   When filling out the application, enter what school you think you will be attending. Once recipients are selected, school choices can be changed by emailing leadersandachievers@scholarshipamerica.org

6. **What are the eligibility requirements for undergraduate schools?**
   To be eligible, students must be attending an accredited two- or four-year college or university in the United States for the entire 2020-2021 academic year.

7. **I am a home-school student. Am I eligible for the program?**
   Yes, you are eligible for the program if you are currently a home-schooled student as long as you are considered a high school senior or in your final year of your upper secondary education and will graduate by the end of the current school year.

8. **Are all applicants guaranteed a scholarship?**
   The Comcast Leaders and Achievers Scholarship Program is a competitive program; not all applicants will receive scholarships.

9. **Are children of Comcast employees eligible to apply?**
   Employees of Comcast Corporation, its subsidiaries and affiliates, their children and other family members are ineligible to receive an award.
Application Questions

1. **How long does it take to complete the application?**
   The application process is estimated to take approximately 15-30 minutes to complete. Be as thorough as possible as Scholarship America can only evaluate what has been provided on the application.

2. **What are the transcript requirements for the application?**
   As part of your application, you must upload a current, complete transcript of grades. Grade reports are not accepted. Unofficial or online transcripts must display the student’s name, name of school, grades and credit hours for each course, along with the term in which each course was taken.

3. **What financial information is needed to complete the application?**
   The applicant’s parent/guardian(s) must complete the financial section using the most recently filed income tax return which includes:
   - State of residence
   - Adjusted gross income
   - Total federal tax paid
   - Total income of parent/guardian
   - Total income of other parent/guardian
   - Yearly untaxed income and benefits
   - Medical and dental expenses not paid by insurance
   - Total cash, checking, savings, cash value of stocks, etc.
   - Total number of family members living in the household and primarily supported by the reported income
   - Marital status of parent or guardian
   - Of the total number of family members, number of students attending college at least half-time during the next school year

4. **What essay questions are required as part of the application?**
   - What is your most impactful community service experience? Explain why. (2000 character limit including spaces - about 400 words)
   - Describe a project you led and if/how technology was integrated into the project. (1000 character limit including spaces - about 200 words)

5. **How will I know if my application and supporting documents were submitted?**
   Shortly after you submit your online application, confirmation that your application was transmitted will be sent to your registration e-mail address. If you **do not** receive a confirmation, please return to your electronic application, choose the review tab and confirm all data was entered correctly. Once you have completed the review, select the “LOCK and SUBMIT” button available at the bottom of the page. If further assistance is needed, follow the online instructions to submit the application.

   **Important:** Incomplete applications will not be considered. There is no appeal process.
6. **Where do I send my application?**
   The application and all associated materials should be submitted online. Carefully review the application before submission and print a copy of the application for your records. Applications are evaluated on the information supplied, so please answer all questions as completely as possible.

**Post-Application Questions**

1. **What should I do if I discover I need to make changes to the application after it has been submitted?**
   Changes to profile information such as name, address, email, and phone numbers can be made at any time, even after the application has been submitted. However, due to quality controls, no changes may be made to the actual application once it has been submitted. If an applicant discovers an error or omission in the application after submitting, Scholarship America asks that you submit an entirely new application. Please email leadersandachievers@scholarshipamerica.org if submitting a duplicate application to indicate which application should be deleted.

2. **When will I be notified of the results of the program?**
   All applicants will be notified in mid-March 2020 whether or not they have been selected to receive an award.

3. **How are scholarship awards paid?**
   Scholarship America will pay the award in a single lump sum in August 2020 (or as soon as administratively practicable), with checks made payable to the accredited college or university but mailed to the recipient’s permanent home address.

4. **How do I change my school choice after I have submitted my application?**
   Students can email leadersandachievers@scholarshipamerica.org to change their school and can do so until July 31, 2020, with no changes in receiving their check. Scholarship America will accept changes after July 31, 2020, but the scholarship check will be delayed.

Any other questions should be sent to Scholarship America at leadersandachievers@scholarshipamerica.org or our toll-free number 1-800-537-4180.